

## **Where are the Souldrops products manufactured?**

In Hungary. This is a completely domestic product, developed by Hungarian researchers, with its manufacturer creating jobs in Hungary and generating tax revenues for the country.

## **Can Souldrops product cause allergic reactions?**

The concentration of allergic components in Souldrops products is so low that the risk of allergic reactions is minute. However, the chance that one of our products could trigger an allergic reaction in somebody cannot be ruled out entirely, because some people could prove to be over sensitive. We recommend that in case you notice any health problems after you start using our product, consult your doctor.

## **Are Souldrops products friendly to my skin?**

One of our top priorities during the formulation of our recipes has been to make them skin friendly. We strived to use gentle components, which are suitable for all skin types. However, as we have said above, unfortunately, the risk of an allergic reaction due to individual over sensitivity to a particular substance cannot be ruled out entirely. Should this be the case, please, consult a specialist.

## **In what way are Souldrops products different from other brands available in the market?**

One of the most important differences is that Souldrops products are not only environment friendly, that is phosphate-free, but their appearance is also distinctive. The young researchers, developers and shareholders behind the 100% Hungarian owned enterprise not only wish to supply highly effective washing agents at affordable prices, but also intend to challenge the comparable products of the largest multinational companies.

## **For what kind of garments (textiles, colours) can Souldrops products be used?**

Both our washing gel and fabric softener can be considered universal, meaning that these may be used for coloured, black and white garments, and all types of textiles as well.

## **At what temperature should Souldrops products be used?**

Souldrops products can be used at low and high temperatures as well. Please, read the labels on our products for detailed information. It is very important to comply with the instructions on both Souldrops product labels and the labels in the garments. This will ensure achieving the best effect, without damaging any garments.

Tip: the enzyme in the washing gel that is intended to remove stains is more effective at low temperatures than at higher temperatures. Washing at lower temperatures saves energy, so it's also environment friendly and leaves more money in our pockets.

## **Are Souldrops products gentle on the colours of garments?**

Yes, if the manufacturer's instructions are complied with, Souldrops products are definitely gentle on colours. Our developers believe that colour matters to all owners of garments, and would like all colours to remain unchanged. In order to achieve this, it's very important to comply with the washing instructions printed in the labels of all garments. Souldrops products are gentle on colours, but this does not mean that the colours of garments cannot begin to fade after a certain period of time (due to natural fading, extended use, frequent washing).

If you are unsure about the fastness of your new garment, you should perform a colour test by ironing a white piece of textile on a wetted area that is normally out of sight. If you see any discolouration on the white piece of textile, than you are advised to wash this garment separately.

## **Are Souldrops products environment friendly?**

Yes, Souldrops products are composed of bio-degradable, vegetable components and are free of any oil petroleum products.

## **Have Souldrops products been tested on animals?**

No.

## **Generally speaking, is there any difference between a washing powder and a liquid washing agent (washing gel)?**

Basically no. Liquid washing agents are less likely to cause allergic reactions, because there is no powder to inhale.

**What do the colours of Souldrops flasks indicate?**

The colours of flasks are indicative of the fragrance.

**Is the packaging environment friendly as well?**

Not yet. Souldrops products come in non-degradable polyethylene flasks. Our plans for the future include the use of recycled plastic for the flasks.

**Are there any versions that can be refilled?**

Not yet, but we do not rule out the possibility of introducing such a solution in the future.

**What does „fabric softener concentrate” mean? In what way is it different from fabric softener?**

Currently, two types of products are available in the market: fabric softener concentrate and its diluted version called fabric softener. Dilution always results in a reduction of effectiveness and fragrance intensity. Souldrops fabric softener concentrate can be used in diluted form and without dilution as well.

**Can Souldrops washing gel be combined with other additives (like stain remover, whitener)?**

Yes, Souldrops products can be combined with commercially marketed additives.

**What should be known about the manufacturer?**

Souldrops products are manufactured by Monsun Kft., which is a 100% Hungarian owned enterprise. The entire research and development process preceding the market launch, as well as developing the know-how and the manufacturing process has taken place in Hungary with local workforce and financing.

**Can Souldrops washing gel be used with fabric softener by another brand? Can Souldrops fabric softener be used with a washing agent by another brand?**

Yes.

**What do you mean by being free of any petroleum products? Do other brands contain petroleum products?**

Some brands use fragrances which contain petroleum products. Souldrops products do not contain any.

**Do Souldrops products have a safety cap? Can children open them?**

There are no safety caps on our products. Although none of our products are hazardous, we recommend that they are kept out of reach from children. In case of being swallowed, or getting into the eyes, the instructions on the product label should be followed.

**How long does the fragrance remain on garments?**

The persistence of the fragrance depends on a number of factors, like whether the softener was applied as a concentrate or in diluted form, or if garments are dried in a machine or in the open, etc.

**In what fragrance versions are Souldrops products available?**

The washing gel is available in „sea drop” fragrance, a fresh and peachy fragrance. The fabric softener concentrates are available in three fragrances („rain drop”, „crystal drop”, „nectar drop”) - all peachy, flowery, fresh fragrances.

**Is it possible that the Souldrops washing gel leaves a stain in garments, gets trapped in the textile?**

No, the Souldrops washing gel can be rinsed out easily, provided the instructions for dosage and use on the product label and those printed on the garment label are followed. However, if any stain does remain, that's probably the result of a malfunction of the washing machine during rinsing.

**Why should a fabric softener be used?**

It is not absolutely necessary to use a fabric softener. The fabric softener removes any traces of washing agent potentially remaining in the garment, softens the textile, has an antistatic effect and provides a pleasant fragrance.

**What dosage should be used?**

The dosages defined on the product label should be followed.

**Can it be used for white and coloured garments as well?**

Yes